

CERTIFICATE

Management system as per
ISO/IEC 20000-1 : 2011

In accordance with TÜV NORD CERT procedures, it is hereby certified that

INTEC SYSTEM D.O.O.
Anton Popov 16b
1000 Skopje
Republic of North Macedonia



applies a management system in line with the above standard for the following scope

The service management system of Intec System d.o.o. support the provision of: hardware, operating system and software services, ICT solution integration services and software solution services for all clients at all locations according to service catalog.

Certificate Registration No. 44 736 160566
Audit Report No. 3524 4810

Valid from 2019-05-13
Valid until 2022-05-12
Initial certification 2016

A handwritten signature in black ink, appearing to read "TUV NORD CERT".

Certification Body
TÜV NORD CERT GmbH

Essen, 2019-05-10

This certification was conducted in accordance with the TÜV NORD CERT auditing and certification procedures and is subject to regular surveillance audits.

TÜV NORD CERT GmbH

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45141 Essen

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